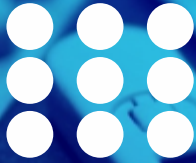


Nat Pharm

Access to Affordable Quality Medicines



CORPORATE PROFILE





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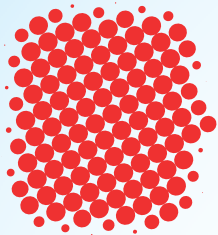
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ABOUT US

The **NATIONAL PHARMACEUTICAL COMPANY (NATPHARM)** is a state-owned enterprise whose mandate is to procure, store and distribute medicines and medical supplies to public health institutions. The mandate has been expanded to include manufacturing of medicines. It was established in 2001 through an Act of Parliament, the Government Medical Stores Commercialisation Act [2000]. This was following the trend of decentralization and privatization of public enterprises.

NATPHARM VISION

“We envision a Zimbabwe in which every citizen has access to affordable, quality medicines, medical suppliers and services at the point of need by 2030.”

NATPHARM MISSION STATEMENT

To provide equitable access to quality and affordable medicines, medical supplies and services to health care facilities in Zimbabwe and beyond.

CORE VALUES

Values are critical in guiding behaviours and these are defined to ensure a common understanding. The following are the NatPharm values and their supporting definitions:

ACCOUNTABILITY: In our efforts to build mutual trust and confidence in our brand, we recognise our obligation not only to account for our decisions, choices and actions, and to accept responsibility for them, but also to openly and honestly disclose all relevant and appropriate information to our stakeholders.

RESPONSIBILITY: We listen to our stakeholders; we communicate with them and move with speed to deliver on their needs and legitimate expectations.

TEAMWORK: In our pursuit of success, we recognise our mutual interdependence and accept that we are always stronger together.

Innovation: In this rapidly changing environment, we're called to continuously create new and relevant business solutions.

QUALITY: We value delivering the highest product and service quality to our clients.



NATPHARM OVERALL FUNCTIONS

CORE BUSINESS MANDATE

a.

Procurement of goods and services, using efficient methods.

b.

Distribution of medicines and medical supplies to service delivery points.

c.

Warehousing of medicines and medical supplies.

d.

Manufacturing of medicines and medical supplies.

NATPHARM DEPARTMENTS & THEIR FUNCTIONS



NatPharm Departments complement each in fulfilling the company's core functions and mandate to the citizens and stakeholders. NatPharm's core functions are derived from GMS Act of 2000 which provide clarity on the activities that the organisation must undertake as detailed in the following pages:



NATPHARM | DEPARTMENTS & THEIR FUNCTIONS



DEPARTMENT

FUNCTIONS

OPERATIONS

- Monitor and report on stock levels. Participate in quantification of medicines and medical supplies.
- Requisition for medicines, medical supplies and APIs.
- Distribute medicines and medical supplies to service delivery points.
- Research and development, production and certification of Medicines and Medical Supplies.
- Quality Control
- Compliance to regulatory requirements.
- Corporate Fleet Management.
- Security management.
- Develop and recommend a modern supply chain logistics management system that reduces delays.
- Forecast transport requirements for deliveries.
- Develop an infrastructure development plan for NatPharm up to provincial levels.
- Develop and oversee the maintenance of storage infrastructure.
- Engage and negotiate with infrastructure developers (including construction companies, professionals.) on NatPharm infrastructure projects including but not limited to warehouse construction.
- In liaison with provincial Operations and the Inputs Sourcing and Distribution function, ensure adequate storage is in place to meet requirements (including rentals to third parties).

NATPHARM | DEPARTMENTS & THEIR FUNCTIONS



DEPARTMENT

FUNCTIONS

PROCUREMENT

- Develop annual procurement plans.
- Manage procurement of goods and services using appropriate and efficient method.
- Maintain up to date assessment of prevailing market conditions.
- Compliance to regulations.
- Manage internal checks and controls.
- Contract Management.
- Supplier Development.

PROCUREMENT INTERNAL AUDIT

- Evaluate the adequacy of internal controls.
- Monitor the effectiveness of internal checks and controls.
- Evaluate Enterprise Risk.
- Provide assurance and value addition to the organization.

ICT

- Develop and configure appropriate technology as recommended.
- Integrate core system with other supply chain management system for better control and visibility.
- Develop internal technology skills through user training.
- Maintenance and Upgrading of ERP and other supporting Systems
- Identification of appropriate technologies

NATPHARM | DEPARTMENTS & THEIR FUNCTIONS



DEPARTMENT

FUNCTIONS

HUMAN RESOURCES & ADMINISTRATION

- Human Resources and Safety Health Environment and Quality [SHEQ].
- Training and development.
- Industrial relations.
- Coordination of the performance appraisal and evaluation.
- Administration - Fuel Management, repairs and maintenance of equipment, infrastructure and buildings, fuel management and document repository management

FINANCE

- Financial Strategy, finance sourcing, investment and expenditure.
- Budgeting and Budgetary Controls.
- Monitor and Control Income and Expenditure.
- Produce Financial Reports.
- Manage assets.
- Manage compliance to internal checks and controls.
- Debtors and Creditors Control.
- Enhancing Revenue Streams.

CORPORATE & LEGAL SERVICES

- Legal services.
- Company Secretarial services.
- Governance and compliance support services.

PUBLIC RELATIONS

- Public Relations.
- Corporate Communications Management.
- Media Relations and Events Management



COMMERCIAL UNIT

The NatPharm Commercial Unit is the commercial arm of the National Pharmaceutical Company whose mandate is to supply quality, safe and affordable medicines to the private sector.

Formed in 2005, the unit provides medicines and sundries to registered pharmaceutical wholesalers and retailers accredited with the Medicines Control Authority of Zimbabwe [MCAZ]. The Commercial Unit has consistently complied with regulatory requirements of the MCAZ by supplying only registered medicines and has a clean record in this regard.

The Commercial Unit aims to influence private sector pricing of medicines by providing high quality, safe and affordable alternatives. The Commercial Unit is also a preferred supplier for public sector institutions. It uses a pricing model deliberately designed to make sure medicines are affordable to customers. The unit is able to do this by procuring high quality drugs from its wide network of suppliers who include world renowned pharmaceutical manufacturers and distributors.

NatPharm Commercial Unit aims to aggressively pursue sole distributorship arrangements with more manufacturers for the benefit of the Zimbabwean health sector as it seeks to increase the number of product lines on offer at even more affordable prices. The Commercial Unit endeavors to strategically increase its business with local manufacturers to ensure uninterrupted availability of medicines and also play a part in promoting local companies and locally manufactured high quality medicines.



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AVAILABLE CAPACITIES

»»»



AVAILABLE CAPACITIES



STORAGE



NatPharm has six warehouses located in different cities which have a total storage area of 30 048 square meters. An additional two warehouses with an area of approximately 20 000 square meters are under construction. Plans are at an advanced stage to construct an additional four warehouses with storage space of 14 00 square meters. The warehouses will provide storage space for medicines for health development partners and other stakeholders.

DISTRIBUTION VEHICLES

The company has a fleet of 30 specialised logistics vehicles within a minimum capacity of 8 tonnes for the distribution of medicines and medical supplies to the last mile across the country. These vehicles are available at competitive rates to distribute commodities stored in NatPharm warehouses. Plans are at an advanced stage to increase the fleet to sixty (60) by the year 2025.



AVAILABLE CAPACITIES

AGENCY SERVICES



NatPharm has the capacity to market and distribute medicines and medical supplies under franchise arrangements on behalf of the manufacturers. The company is pursuing distributorship contracts for medicines for non-communicable diseases which are in high demand in the country.

PROCUREMENT MANAGEMENT UNIT

The NatPharm Procurement Management Unit is rated highly. It has highly competent staff capable of conducting procurement following international guidelines and regulations. The unit also has a shipping department which is able to handle international shipping transactions.



MANUFACTURING UNIT



National Pharmaceutical Company (NatPharm) Profile NatPharm is establishing production units to complement the country's pharmaceutical manufacturing sector in line with the National Pharmaceutical Development Strategy 2021-2025. This initiative is supported by local State Universities in line with the Education 5.0 policy. State Universities have the assigned mandate of technology research and development culminating in technology transfer to beneficiaries such as NatPharm. The collaboration with Universities envisages growth into production of medicines for communicable diseases and chronic ailments.



Nat Pharm

Access to Affordable Quality Medicines



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